

Appointment Policies

Dr. Mark White-Valley Dental Associates

Cancellation Policy:

We require a 48-hour cancellation notice. This allows us to fill that reserved appointment with another patient that is on our short call list. We understand that there are TRUE emergencies that unfortunately do happen as well. If you do not provide adequate cancellation notice, there may be a \$50 fee applied to your account. Repeated cancellations may result in being dismissed from our practice.

No Show Policy:

If you no-show for an appointment, there will be a \$50 fee applied to your account. We have various avenues of communication which makes it quite simple to let us know you cannot make your reserved appointment. You may call or text us at 928-763-8111, email us at info@markwhitedds.com or message us on Facebook, Instagram or Google. If you no-show more than two times you will be dismissed from our practice.

Late Appointment Policy:

If you are more than 10 minutes late to your reserved appointment, you will be asked to reschedule the appointment. Our office is busy, and we strive to run on time for our patients. We will not tolerate repeated tardiness. Repeated tardiness may result in being dismissed from our practice.

I have read and understand the above policies.

Name: _____ Date: _____